

# Cox to Double Ultimate Internet Speed for Customers in Arizona

## **Top residential speed options to now include 300 Mbps and 1 Gigabit**

**PHOENIX** - Today Cox Communications announced that customers in Arizona who subscribe to Cox High Speed Internet Ultimate will benefit from even faster speeds beginning in September. This latest surge in maximum download speeds from 150 Mbps to 300 Mbps is the most recent in a series of broadband speed increases for Cox's Arizona customers. Cox will announce similar increases for Cox High Speed Internet Ultimate in other markets later this year.

Earlier in 2015, the company made the download speeds for Cox High Speed Internet Starter package five times faster and its Cox High Speed Essential package became three times faster. This latest speed increase comes on the heels of the company extending gigabit Internet speeds to residential customers, first offered in Phoenix in 2014. G1GABLAST<sup>SM</sup>, Cox's residential gigabit service, is available in Orange County, California; Omaha, Nebraska; Las Vegas, Nevada; Hampton Roads, Virginia; and New Orleans, Baton Rouge and Lafayette, Louisiana.

G1GABLAST delivers speeds 100 times faster than the average speed in the U.S. today and will be available in all Cox markets by the end of 2016. The company is actively deploying network infrastructure in parts of Arkansas, Rhode Island and Oklahoma with service to launch in those areas by the end of this year. Cox has offered multi-gigabit services to business customers nationwide for more than a decade.

"Cox continues to invest in our network and deliver what customers have come to expect from us: industry leading high speed Internet service and a customer experience like no other," said John Wolfe, senior vice president and Southwest region manager, Cox Communications. "Not only are we working hard to offer gigabit speeds to all of our customers, but we continue to increase speeds and add valuable features."

Delivering on its promise to provide the best high speed Internet service, Cox has increased Internet speeds more than 1,000 percent on its most popular packages over the past 14 years including doubling the speeds of its most popular speeds late last year. Along with a seamless streaming experience on multiple devices, with this latest speed increase, Cox High Speed Internet customers with the Ultimate service package can now:

- Download a 5 GB high definition movie in two and half minutes
- Download a 50 MB file in about one second
- Download 10 MP3 songs in less than a second
- Download a 25 MB YouTube clip in less than a second

Cox also offers access to the fastest in-home WiFi service with the latest in wireless Internet equipment. Outside the home, access to CoxWiFi hot spots is free for Cox customers who subscribe to Cox High Speed Internet

Preferred, Premiere Ultimate or Gigabit packages.

“The benefits of an ultra-fast Cox High Speed Internet connection extend far beyond the home. When our customers are on the go, they can enjoy free access to CoxWiFi hotspots, plus the nation’s largest WiFi network of over 400,000 CableWiFi hotspots across the country,” said Wolfe. “These hotspots are located in public areas across the valley and nationwide, such as restaurants, malls, sports arenas, parks and beaches including 1,200 CoxWiFi hotspots in the metro Phoenix and Tucson area.”

In addition to increased mobility, Internet usage is doubling every two years and consumers are adding more and more devices to their home network. Today, the average home has more than six devices connected to the Internet and that number is expected to leap to 11 devices by 2017. Cox is committed to continually evolving its service offerings to stay at the forefront of these trends, has been the broadband leader in its markets over the past two decades for speed, availability and customer choice.

### **About Cox Communications**

Cox Communications is a broadband communications and entertainment company, providing advanced digital video, Internet, telephone and home security and automation services over its own nationwide IP network. The third-largest U.S. cable TV company, Cox serves approximately 6 million residences and businesses. Cox Business is a facilities-based provider of voice, video and data solutions for commercial customers, and Cox Media is a full-service provider of national and local cable spot and digital media advertising. Cox is known for its pioneering efforts in cable telephone and commercial services, industry-leading customer care and its outstanding workplaces. For eight years, Cox has been recognized as the top operator for women by Women in Cable Telecommunications; Cox has ranked among DiversityInc's Top 50 Companies for Diversity 10 times, including the last nine years. More information about Cox Communications, a wholly owned subsidiary of Cox Enterprises, is available at [www.cox.com](http://www.cox.com) and [www.coxmedia.com](http://www.coxmedia.com).

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