

Cox Pledges to Support FCC's Keep America Connected Initiative

ATLANTA - March 13, 2020 – Cox announced today its support for the FCC's Keep America Connected initiative as part of the company's ongoing coronavirus response efforts. As part of its commitment, Cox pledges for the next 60 days to: not terminate service to any residential or small business customer because of an inability to pay their bills due to disruptions caused by the coronavirus pandemic; waive any late fees that any residential or small business customer incur because of their economic circumstances related to the coronavirus pandemic; and will open Cox WiFi hotspots to help keep the public connected in this time of need.

"We support the FCC's efforts to keep America connected during the crisis," said Pat Esser, president and chief executive officer of Cox Communications. "We don't want our customers who are impacted to worry about losing their Cox services. Our focus is on taking steps to maintain services provided to customers and the general public while ensuring the safety of our employees and customers."

Cox is exploring additional ways to provide support and relief for our customers and communities and will release additional information as those plans are finalized.

About Cox Communications

Cox is committed to creating meaningful moments of human connection through broadband applications and services. The largest private telecom company in America, we proudly serve six million homes and businesses across 18 states. We're dedicated to empowering others to build a better future and celebrate diverse products, people, suppliers, communities and the characteristics that make each one unique. Cox Communications is the largest division of Cox Enterprises, a family-owned business founded in 1898 by Governor James M. Cox.