

How Trapollo is working to address COVID-19

ATLANTA - April 3, 2020 - Trapollo and Cox Business are fully supporting the defense against COVID-19. Combined with our parent company's pledge to the 'Keep Americans Connected' initiative and our expanded broadband options for citizens and businesses to find relief, Cox is committed to the healthcare ecosystem in our country in its effort to scale up to address unprecedented needs in pandemic hotspots.

Right now, our healthcare systems are searching for the best ways to free up hospital beds, to eliminate unnecessary visits and to monitor at-risk or current patients in their homes, as part of their strategies to address the COVID-19 crisis.

This week, Trapollo, with the support of m.Care technology, launched a Bring Your Own Device (BYOD) solution where healthcare systems can enable their physicians and clinicians and COVID-positive patients to download the m.Care app from the iOS and Android app stores.

This solution with speech-to-text capability is timely because the patient's own smart device, as well as non-connected medical devices, like thermometers and pulse oximeters routinely found in their home, can be used to help keep medical staff informed of concerning changes to a patient's condition. When alert criteria are triggered, the patient can use the same app to facilitate real-time video conferencing with his or her doctor.

Additionally, using GPS location capability, healthcare providers can monitor their patients' acuity levels in a specific geography to help identify emerging hot spots and illness levels.

Equally important, where a less critical patient can be actively monitored remotely as the illness advances or post discharge from a hospital, it helps keep hospital beds opened up for the most critical patients.

The Trapollo COVID-19 response leverages an existing "Hospital-in-Home" solution that is currently deployed with one of the largest Integrated Delivery Networks, and is uniquely designed to scale and monitor tens of thousands of quarantined or COVID-positive patients and to help alert physicians and healthcare systems when more acute treatment in a hospital setting is necessary.

Through its ongoing business operations, Trapollo continues to source and deliver tens of thousands of devices to healthcare systems around the country to support both Trapollo's COVID-19 response and other adaptive solutions developed by healthcare systems to meet the surging patient requirements.

For more information or to inquire about monitoring kits, visit www.trapollo.com.

About Cox Business

The commercial division of Cox Communications, Cox Business provides voice, data and video services for more than 355,000 small and regional businesses nationwide, including health care providers; K–12 and higher education; financial institutions; and federal, state and local government organizations. The organization also serves most of the top-tier wireless and wireline telecommunications carriers in the U.S. through its wholesale division. For more information, please visit www.coxbusiness.com.

About Trapollo

Trapollo LLC is a human-centric, leading end-to-end, connected healthcare company focused on improving patient care by mobilizing clinical engagement. Our goal is to help extend care past the walls of health systems by meeting people where they are in their day-to-day lives. Leveraging our successful history and expertise in remote patient monitoring (RPM) and logistics, we help to accelerate our customers' vision of connected healthcare, providing world-class program design and consulting, integrated clinical applications, and program operations and support.

As part of the Cox Communications family dedicated to improving the quality of life across communities, Trapollo is leveraging Cox's power of connectivity to bring technology where it is needed, providing more effective and continuous care. This unique approach and innovative partnership is best summed up in two words: Human. Kind. For further information, please visit our website: www.trapollo.com.

About m.Care

m.Care is a health technology brand owned and operated by LifeScience Technologies, LLC (LST), a company focused on delivering new technologies and related services to the healthcare industry.

LST's m.Care solutions help healthcare providers proactively monitor and communicate with patients via the m.Care mobile app. For more information: <https://m.care/>

For further information: Victor Cooper Cox Business 404-670-0693 Victor.cooper@cox.com

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