

Cox Crews Mobilized to Reconnect Gulf Coast

Pensacola - Cox has mobilized its employees with support from outside of the Gulf Coast area to begin assessing damage and restoring service outages caused by Hurricane Sally. In times like this, we understand it is important to stay connected and we want our services to help you do that.

“Our thoughts are with the Gulf Coast communities impacted by Hurricane Sally and we will not rest until all of the service area is reconnected,” said David Deliman, market vice president of Cox Gulf Coast. “We’re working hard to restore any impacted services, with the safety of our employees and customers in mind.”

Cox Solutions Stores in Crestview and Fort Walton Beach are open, Pensacola, West Pensacola and Destin will open once power is restored. For information on the store closures and other updates please visit cox.com.

“As power is restored, we will continue to ensure that all customers are reconnected to their Cox services,” said Anthony Pope, senior vice president and region manager of Cox Southeast.

To help customers keep up to date with the latest news, weather and information, Cox customers can download the **Contour app** on [Apple](#) or [Google Play](#). Once downloaded, choose “Live TV” from the side menu then select “TV Go Channels.” Visit watchtv.cox.com for more information.

As the recovery efforts begin, Cox would like to remind residents:

- Keep away from loose, dangling or down lines. Treat every line as if it is an active power line.
- Avoid placing storm debris near Cox pedestals in your yard to prevent damage
- We will prioritize restoration of services for first responders and medical facilities.

Residents can get more information about frequently asked questions and receive updates at Cox.com.

About Cox Communications

Cox Communications is committed to creating meaningful moments of human connection through broadband applications and services. The largest private telecom company in America, we proudly serve six million homes and businesses across 18 states. We're dedicated to empowering others to build a better future and celebrate diverse products, people, suppliers, communities and the characteristics that makes each one unique. Cox Communications is the largest division of Cox Enterprises, a family-owned business founded in 1898 by Governor James M. Cox.

<https://newsroom.cox.com/2020-09-18-Cox-crews-mobilized-to-reconnect-Gulf-Coast>